

Welcome to our Privacy Policy

Your privacy is important to us.

The Wills Woman Ltd
Business Centre
1 Bromley Lane
Chislehurst
BR7 6LH
United Kingdom

0800 0622 146
info@thewillswoman.co.uk

Protecting your personal information is important to us. This page explains what personal information we collect, why we need it, how we protect it and what your rights are to control our use of your data.

This privacy notice was last updated on 6th December 2023.

Who is the data controller?

The data controller is The Wills Woman, 1 Bromley Lane, Chislehurst, BR7 6LH. Hereinafter, "us" or "we".

We may collect the following information when you contact us:

- Your name
- Contact information, including email address
- Other relevant information, if supplied

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information is: Your consent. You are able to remove your consent at any time. You can do this by contacting info@thewillswoman.co.uk or 0800 0622 146.

Information is not stored on our website database but if you submit your details via the contact form the data is forwarded to our website email address, where it is saved so that we can respond to your enquiry.

What we do with the information we gather

We use this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping
- Improvement of our services

Quarterly, you may be emailed our newsletter, containing relevant information regarding developments at The Wills Woman. You may unsubscribe from such emails at any time.

Who do we share information with?

In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We won't sell, lease or pass on your personal information to third parties unless we have your permission or are required by law to do so.

What are your rights over your personal information?

Your personal information belongs to you.

Where we are processing your data based on your consent you can withdraw your consent and we must immediately stop processing your data. Please note that up to that point, we're acting lawfully with your consent, withdrawal of consent cannot be backdated.

You have the right to request a copy of all personal data we hold relating to you and we must provide this within 30 days. You also have the right to require us to correct any records that are wrong. We have the right to confirm your identity before providing this information.

You have the right to require us to erase personal data and we must comply unless we need it for one of the purposes described above. We also retain the right to keep data that is needed to establish, exercise or defend a legal claim.

You also have the right to object to our processing of your data.

You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

Website

It is The Wills Woman's policy to respect your privacy regarding any information we may collect while operating our website. This Privacy Policy applies to <https://www.thewillswoman.co.uk/>. We respect your privacy and are committed to protecting personally identifiable information you may provide us through the Website. Depending on your activities when visiting our Website, you may be required to agree to additional terms and conditions.

Website Visitors

Like most website operators, The Wills Woman collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request.

The Wills Woman's purpose in collecting non-personally identifying information is to better understand how The Wills Woman's visitors use its website. From time to time, The Wills Woman may release non-personally-identifying information in the aggregate, e.g., by publishing a report on trends in the usage of its website.

The Wills Woman also collects potentially personally-identifying information like Internet Protocol (IP) addresses for logged in users and for users leaving comments on <https://www.thewillswoman.co.uk/> blog posts. The Wills Woman only discloses logged in user and commenter IP addresses under the same circumstances that it uses and discloses personally-identifying information as described below.

Gathering of Personally-Identifying Information

Certain visitors to The Wills Woman's websites choose to interact with The Wills Woman in ways that require The Wills Woman to gather personally-identifying information. The amount and type of information that The Wills Woman gathers depends on the nature of the interaction. For example, we ask people who want to send a contact form to provide a name, phone and email address.

Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Our website is created with Wix, which at the time of writing is secured by HTTPS, SSL encryption.

Links To External Sites

Our Service may contain links to external sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy and terms and conditions of every site you visit. We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites, products or services.

Aggregated Statistics

The Wills Woman may collect statistics about the behaviour of visitors to its website. The Wills Woman may display this information publicly or provide it to others. However, The Wills Woman may disclose your information to a partner as part of a referral to another firm for services with your permission.

Cookies

To enrich and perfect your online experience, The Wills Woman uses "Cookies", similar technologies and services provided by others to display personalised content, appropriate advertising, and store your preferences on your computer.

A cookie is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. The Wills Woman uses cookies to help The Wills Woman identify and track visitors, their usage of <https://www.thewillswoman.co.uk>, and their website access preferences.

The Wills Woman visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using The Wills Woman's websites, with the drawback that certain features of The Wills Woman's websites may not function properly without the aid of cookies.

By continuing to navigate our website without changing your cookie settings, you hereby acknowledge and agree to The Wills Woman's use of cookies.

Privacy Policy Changes

Although most changes are likely to be minor, The Wills Woman may change its Privacy Policy from time to time, and in The Wills Woman's sole discretion. The Wills Woman encourages visitors to frequently check this page for any changes to its Privacy Policy. Your continued use of this website after any change in this Privacy Policy will constitute your acceptance of such change.

Your rights to complain to us and to the regulator.

If you have a complaint about how we use your personal information, please contact us in the first instance at: info@thewillswoman.co.uk or on 08000 622 146.

We hope that we can resolve your issue to your satisfaction. If not, you also have a right to lodge a complaint with the regulator, the Information Commissioner's Office (the ICO). Please refer to the ICO at <https://ico.org.uk/concerns> or by calling them on 0303 123 1113.

If you have any questions about this Privacy Policy, please contact us via email or phone.